

# **HSTM 4485: Practicum**

## **Information Guide**

**School of Hospitality, Sport and Tourism Management  
323 John Robert Lewis Hall, Troy University  
Troy, Alabama 36082  
Phone: (334) 670-3827  
Fax: (334) 670-3802  
Email: [masims@troy.edu](mailto:masims@troy.edu)**

### ***Troy Campus Student Contact(s):***

Morgan Sims, HSTM Administrative Assistant  
323 John Robert Lewis Hall, Troy University  
Troy, Alabama 36082  
Phone: (334) 670-3827  
Fax: (334) 670-3802  
Email: [masims@troy.edu](mailto:masims@troy.edu)

or

HSTM 4485 Teacher of Record

### **School website:**

<http://troy.edu/hstm>

Dr. Christina Martin, Director  
327 John Robert Lewis Hall, Troy University  
Troy, Alabama 36082  
Phone: (334) 808-6400  
Fax: (334) 670-3802  
Email: [cllmartin@troy.edu](mailto:cllmartin@troy.edu)

The **School of Hospitality, Sport and Tourism Management (HSTM)** at Troy University offers a Bachelor of Science degree in HSTM with an accompanying advisor approved minor. The School of Hospitality, Sport & Tourism believes the practical experience gained through a practicum will enhance the student's education and professional growth.

### **Prerequisites for Undergraduate Practicum (HSTM 4485)**

In order to register for HSTM 4485, each HSTM student ***MUST*** meet the following requirements:

1. Attained junior/senior level standing (Exceptions may be made with approval).
2. A minimum of **4 weeks *PRIOR*** to the intended semester of the practicum, students must submit a Practicum Request Form (A-1) and an Agreement for Practicum Form (A-2).

### **Objectives of the HSTM Practicum**

The HSTM practicum offers students a broad range of experiences useful for career development. One of the most important factors in ensuring a successful experience is matching the interests and preparation of the student with qualified personnel from agencies across the state, region, nation and world. The specific purposes of the practicum included but are not limited to:

1. To provide students with experience upon which to build their professional careers, to enhance understanding of theory and technique through practical applications, and to provide the opportunity for students to develop skills and knowledge within identified areas of professional interest;
2. To broaden students' concepts of the professional field, provide experiences that will expand the student's understanding of human behavior, and develop better human relations skills;
3. To operationalize a set of goals and objectives prepared by the student with the assistance of the student's practicum supervisor and the student's advisor;
4. To provide agencies with additional quality personnel, to offer professionals in the field an opportunity to become involved in the preparation of future professionals, and to enhance communication between the University and working professionals; and,
5. To provide the University with an opportunity to keep in touch with recent developments within the work place, and continually develop a viable base for evaluating student performance in professional situations.

## **General Description of the**

6.

## **Student Evaluation**

Grades for the student are assigned by the following criteria:

- A. Evaluations of Agency Supervisor: 60%
  - Mid-point evaluation: 25%
  - Final evaluation: 35%
- B. Reports and Assignments: 35%
  - Initial report: 5%
  - Tri-weekly reports: 5%
  - Practicum project proposal: 5%
  - Practicum project evaluation: 10%
  - Final report: 10%
- C. Final Review of Internship by University Supervisor: 5%
  - Grade from final notebook evaluation

All reports and assignments are evaluated on the following criteria:

1. Completeness
2. Promptness
3. Readability

## **Grading Policies and Procedures**

The evaluation of the students' performance is a collaborative effort between supervisory individuals with the agency supervisor providing 60% of grade and the practicum instructor responsible for issuing 40% of final grade.

Student evaluations should reflect the following rating scale:

### **A = Excellent**

Students in consistently exceptional in fulfilling responsibilities

### **B = Good**

Student constantly fulfills responsibilities above minimum performance standards

### **C = Satisfactory**

Student meets minimal performance standards

### **D = Minimal Pass**

Student usually meets minimum performance standards, however needs to improve in a number of areas of responsibility. (Student must retake course)

### **F= Failing Grade**

Performance is inadequate and unacceptable. (Student must retake course)

## **Required Student Reports and Projects**

All assignments must be typed using Times New Roman 12 point font.

1) Initial Report and Agency Orientation Checklist (A-3):

- a) Cite weekly schedule and responsibilities
- b) List ten (10) measurable objectives outlining expected **learning experiences**
  1. These objectives are learning experiences/skills you hope to gain from your time with the agency.
- c) Discuss personal and agency expectations

Due: This assignment must be typed and submitted at the end of the first week of practicum. The assignment should be submitted to the practicum instructor via email, fax or hard copy no later than the following Friday by 4:00 p.m.

2) Tri-weekly Report: (submitted by student- Document A-5)

- a) Every three weeks students should submit a tri-weekly report.
- b) Describe your experiences, both positive and negative, over the past three weeks.
- c) Discuss any issues you encountered, how you solved them, and how you might modify your approach in the future.
- d) Log your practicum hours completed during the allotted time.

Due: Tri-weekly reports, complete with signatures, must be submitted every three weeks by Friday of the following week.

3) Practicum Project:

- a) In conjunction with the Agency's ongoing programs, plan, is

- 5) Final Report (Part of Notebook):
- a) Student evaluation of agency and practicum.
  - b) Evaluate initial goals; which were met, not met. Explain why.
  - c) Describe significant learning experiences and accomplishments. Explain how these have affected your professional growth and development
  - d) Describe your agency's strengths and weaknesses as practicum site. Would you recommend it to other students? Why?
  - e) Provide other information you feel is relevant to the overall effectiveness of the practicum
  - f) Must be typed

Due: No later than Dead Day.

- 6) Notebook:
- a) The notebook **MUST** be a three ringed notebook (NO smaller than 1" ring). Include all materials that represent your practicum experience (the more the better).
  - b) Include evidence of your practicum project, along with the evaluation sheets.
  - c) The notebook should include tab dividers to separate the sections of your notebook.

Due: No later than Dead Day.

**NOTE:** All the reports are to be shared with and signed by the agency supervisor.





**A-1**

**Troy University  
School of Hospitality, Sport and Tourism Management  
HSTM Practicum Request Form**

Must be submitted before registering for practicum.

Student's name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_ ID Number: \_\_\_\_\_

University Email: \_\_\_\_\_ Semester/Year: \_\_\_\_\_

Agency's Name: \_\_\_\_\_

Agency's Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Agency Phone: \_\_\_\_\_

Agency Supervisor: \_\_\_\_\_

Brief Description of Duties:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

I formally request to complete my practicum with the above named agency. I fully understand the requirements for this practicum and accept the responsibility set forth in the requirements.

\_\_\_\_\_  
Student Signature

Proposed start date: \_\_\_\_\_

Proposed end date: \_\_\_\_\_

A-2

**Troy University**  
**School of Hospitality, Sport and Tourism Management**  
**Agency Practicum Agreement Form**

Must be submitted before beginning practicum.

Agency: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Supervisor: \_\_\_\_\_ Title: \_\_\_\_\_

Supervisor email: \_\_\_\_\_

The above named agency has agreed to accept \_\_\_\_\_ a student from the HSTM program at Troy University, for practicum placement.

Semester: \_\_\_\_\_ Agency requests student to complete \_\_\_\_\_ hours.  
(Student must complete a minimum of 135 hours over max of 16 weeks.)

Agreed upon Beginning Date: \_\_\_\_\_ Agreed upon Completion Date: \_\_\_\_\_

The agency supervisor agrees to:

1. Supervise and assist the student in pursuing the learning objectives for the practicum experience;
2. Cooperate in the program process as specified in the School of Hospitality, Sport and Tourism Management's practicum / \_\_\_\_\_ cu / \_\_\_\_\_ (

---

**Troy University**  
**School of Hospitality, Sport and Tourism Management**  
**Agency Orientation and Student Assignment Checklist**

Student's Name:

\_\_\_\_\_

To ensure that this student has a thorough understanding of the agency/program and his/her responsibilities, this form should be completed during the first week of the practicum and mailed, emailed, or faxed to the practicum instructor. The Agency Supervisor's signature verifies that the student has satisfactorily completed an agency orientation, inclusive of the information below, and understands his/her future role in the agency.

Please discuss the following topics with the intern:

1. Mission statement and goals of the Agency/Program
2. History of Agency/Program
3. Services provided by the Agency/Program
4. Population served by Agency/Program
5. Areas, facilities and Equipment
6. Funding Sources
7. Organizational Structure of Agency/Program (job description)
8. Program Description
9. Evaluation Methods (staff personnel and program clientele)
10. Future Plans and Projections of Agency/Program
11. Other (describe) \_\_\_\_\_

Agency Supervisor's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Student Signature: \_\_\_\_\_ Date: \_\_\_\_\_

This form is due by the Friday following the first week of the practicum.

**Troy University**  
**School of Hospitality, Sport and Tourism Management**  
**Initial Report**

**Initial Report** **0.00000912 0 612 816.96 reW\*nBTF5 12 Tf1 0 0 1 421.47 220**

Complete and submit the following information to Practicum Instructor the Friday following the first week of the internship.

**I. Cover Page (Information is to be centered and double spaced on page)**

- Site Agency's name, student's name, and semester of practicum

**II. Practicum Objectives**

- Student must list 10 observable or measurable objectives for the internship.
- Objectives should reflect actual skills, learning experiences or exposure desired by the student during their practicum experience.
- These objectives are not your job responsibilities or duties, but are skilling/experiences you hope to gain while working with agency.
- Objectives will be used to evaluate practicum and agency in **FINAL REPORT**.

**Troy University**  
**School of Hospitality, Sport and Tourism Management**  
**Practicum Tri-Weekly Report**

Instructions: This report must be completed at the end of each three-week period by the student, reviewed by the assigned Agency Supervisor, and mailed, faxed, or emailed to the Practicum Instructor by the following Friday.

Student: \_\_\_\_\_

Semester: \_\_\_\_\_ Report Number: \_\_\_\_\_

Weeks of the Report (dates): \_\_\_\_\_ to \_\_\_\_\_

Total Hours for **this Period**: \_\_\_\_\_ Total **Hours to Date**: \_\_\_\_\_

1. Describe the evaluation period's experiences (include learned skills, knowledge, and abilities).
2. Identify attended meetings and conferences (include formal and informal meetings with your agency supervisor and topics discussed.)
3. Cite any areas of special concern at this time (include any issues related to the practicum experience).
4. Proposed agenda for next three weeks (include agency assignments, projects, accomplishment of goals).
5. This assignment must be typed on a separate sheet of paper to address these previous points and attached to this form.
6. You must submit

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



**A-7**

**Troy University  
School of Hospitality, Sport, and Tourism Management  
Practicum Project Evaluation Form**

The student should be provided immediate feedback on his/her performance upon the completion of the practicum project. Please fill out the requested information below and send a copy to the practicum in

---

---







**A-8 (continued)**

2. In what areas does the student need further development?

3. Any other comments?

Assign a score based on your evaluation of the student's performance (**circle one**)

25 24 23 22 21 20 19 18 17 16 15 14 13 12 11 10 9 8 7 6 5 4 3 2 1 0

\_\_\_\_\_  
Signature of Agency Supervisor

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Student

\_\_\_\_\_  
Date

**Troy University**  
**School of Hospitality, Sport and Tourism Management**  
**Final Evaluation**

Student Name: \_\_\_\_\_ Date: \_\_\_\_\_

Supervisor: \_\_\_\_\_ Title: \_\_\_\_\_

Agency: \_\_\_\_\_

Carefully complete the final evaluation form after considering the student's entire practicum experience. Be as accurate and objective as possible. The appraisal is to be reviewed with the student at the end of the practicum.

Using the scale below, rate the student on each of the listed items as they are applicable to your situation and

**A-9 (continued)**

**COMMUNICATION SKILLS:**

Can express him/herself in writing	5 4 3 2 1 0
Can express him/herself verbally	5 4 3 2 1 0
Communicates well with supervisor	5 4 3 2 1 0
Communicated well with public/clients	5 4 3 2 1 0
Makes use of available media in promoting programs	5 4 3 2 1 0
Demonstrates ability to accept ideas, methods, or plans from other staff members	5 4 3 2 1 0

**PERSONAL QUALITIES:**

Exhibits self-discipline	5 4 3 2 1 0
Demonstrates creativity	5 4 3 2 1 0
Shows adaptability	5 4 3 2 1 0
Has curiosity and desire to learn	5 4 3 2 1 0
Shows courtesy towards others	5 4 3 2 1 0
Accepts direction and criticism	5 4 3 2 1 0

Please identify the student's primary strength: \_\_\_\_\_ identify the student's primary weakness: \_\_\_\_\_ ( ) \_\_\_\_\_

**A-9 (continued)**

Other Comments:

Based upon the student's overall performance, I recommend a final letter grade of (circle one):

- A- Excellent (100-90)
- B- Good (89-80)
- C- Satisfactory (79-70)
- D- Minimal pass (69-60)
- F- Failure (59- Below)

---

Signature of Agency Supervisor

---

Date

---

Signature of Student

---

Date

**Troy University**  
**School of Hospitality, Sport and Tourism Management**  
**Outline for Final Report and Notebook**

Upon completion of the practicum experience, each student is responsible for submitting both a final report and an internship notebook to the Instructor of the HSTM 4485: Practicum. An outline is provided below to assist the student in organizing the assignment.